

Under 16 Cancer Patient Experience Survey

Easy Read version



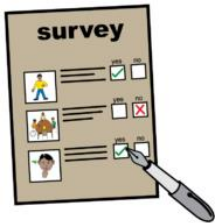
feedback



Feedback from service users is important.

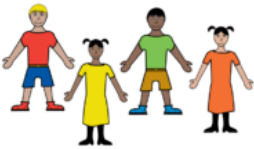


It helps us to know what is working well and what can be made better.



The Under 16 Cancer Patient Experience Survey is one of the ways we ask for feedback.

children



It asks about children and young people's experience of cancer services in hospital.

take part



If you are under the age of 16 and have received care or treatment in hospital for cancer, you might be invited to take part.

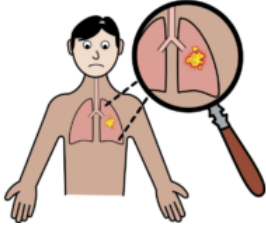


Please fill in the survey if you receive it.

How do I fill it in?



The Under 16 Cancer Patient Experience Survey is being run by a company called Picker on behalf of the NHS.



You might be invited to take part if you have received cancer care or treatment at a special hospital known as a Principal Treatment Centre.



The Principal Treatment Centre in Cheshire and Merseyside is Alder Hey.



If you have been invited to take part, you will be sent a letter in the post.

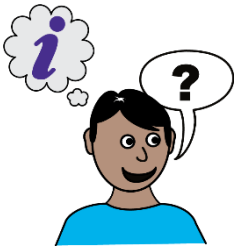


The letter will explain how to fill the survey in.



You can complete the survey online, on paper, or over the phone.

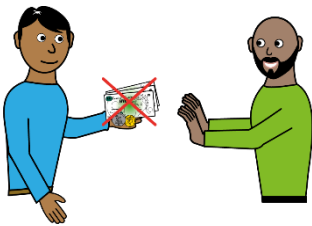
What do I do if I need help?



Please contact Picker if you have any questions or need help to fill in this survey.



You can telephone
08000 720 069



It is free to use this telephone number.



Or you can send an email to
Under16cancersurvey@PickerEurope.ac.uk



Or you can visit the website
www.under16cancerexperiencesurvey.co.uk



Your answers will not be seen by anyone who is looking after you.



If you are worried about your health, please talk to your doctor or nurse.



If you would like this leaflet in a different format, such as large print, or a different language please email

ccf-tr.admin.cmca@nhs.net

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