

Help us improve cancer care for everyone



If you have had treatment here you may soon be asked to take part in NHS England and NHS Improvement's **National Cancer Patient Experience Survey**. The survey helps us monitor what's working well and what could be improved for future cancer patients.

All NHS patients who have cancer related care or treatment as an inpatient or day case in April, May or June 2021 will be contacted to take part in the survey.

Taking part is voluntary.

The survey will be carried out by an independent organisation working under contract to NHS England and NHS Improvement. They will use your personal details to contact you. They will only use your details to carry out the survey. These details will be provided by this NHS trust. Your personal information will be handled securely and confidentially. We will not publish any information which might identify you.



If you **do not** wish to take part, or have any questions about the survey, please contact:

Why do we want your feedback?

We want to improve people's experiences of healthcare by giving clear information, showing everyone respect and compassion and keeping patients safe and comfortable.

What happens to the information you give us?

NHS England and NHS Improvement will use your name and address to send you the survey. Your answers will not be matched up to your details. We will keep your information secure and will not publish any information that can identify you.

We will use your answers to tell the people who treat patients what they're good at and what they can improve.

Taking part

You will be sent a survey in the post later this year. It will be a printed form for you to fill in or you can answer it online from a link we will give you.

You can also give your answers over the phone. We will tell you how you can use a translator if you prefer.



If you do not wish to take part, or have any questions about the survey, please contact us.