



## National Cancer Patient Experience Survey

Easy Read version







Feedback from service users is important.



It helps us to know what is working well and what can be made better.



The National Cancer Patient Experience Survey is one of the ways we ask for feedback.



It asks about people's experience of cancer services in hospital.



If you have received care or treatment in hospital for cancer, you might be invited to take part.



Please fill in the survey if you receive it.

## How do I fill it in?



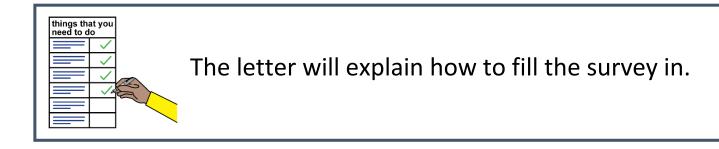
The National Cancer Patient Experience Survey is being run by a company called Picker on behalf of the NHS.



You might be invited to take part if you have been to the hospital for cancer treatment.



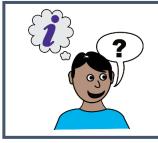
If you have been invited to take part, you will be sent a letter in the post.





You can complete the survey online, on paper, or over the phone.

## What do I do if I need help?



Please contact Picker if you have any questions or need help to fill in the survey.

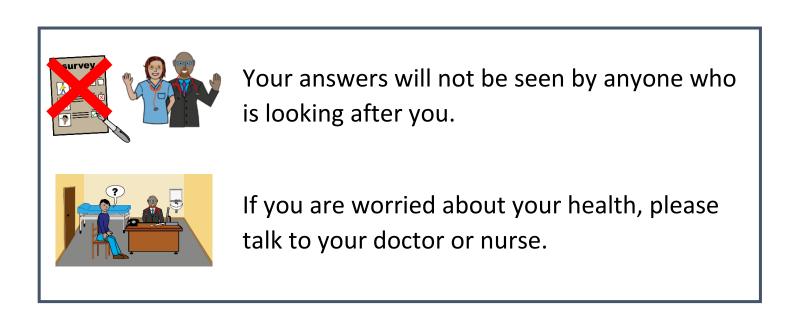


Their contact details are included in the letter.



Or you can visit the website

## www.ncpes.co.uk



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